



## **Make up Session Policy**

Make up sessions are classes that can be taken if you miss a class within a course of Pilates (subject to availability).

The following parameters apply for these sessions:

- Make up sessions are limited to two per person for each course registered.
- Make up sessions must be used within the same course as the missed class and can't be carried over (unless sick during the last week of the course).
- Make up sessions are only available in classes that have availability.
- Make up sessions are only permissible when classes are cancelled in advance, preferably with 24 hours' notice.
- If you do not show up for your make up session without prior notice then the session cannot be used again.

**We will always do all we can to accommodate a missed class, however we cannot guarantee suitable make up sessions, as they are subject to availability.**

**We thank you for your continued support.**

**For any queries or questions please contact us [hello@allactivepilatesandphysio.co.uk](mailto:hello@allactivepilatesandphysio.co.uk)**